

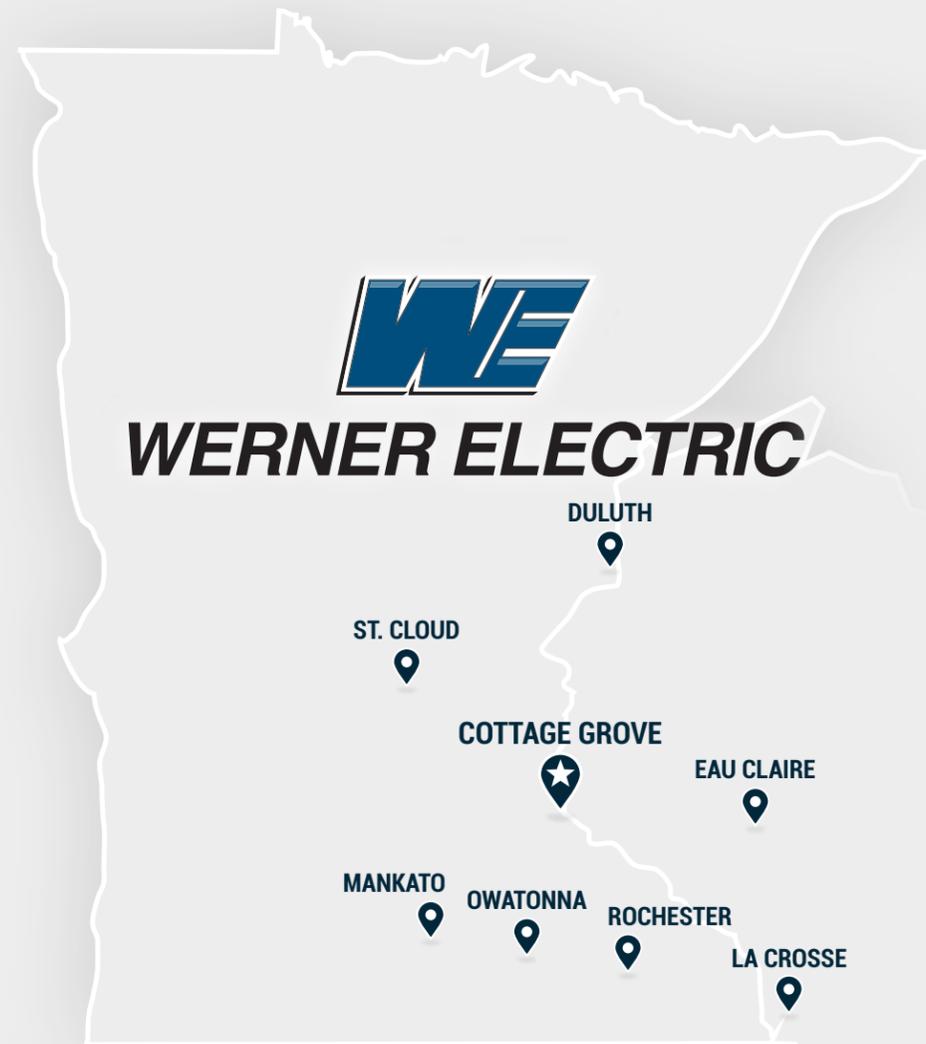
Werner Electric's Uptime Plant Services are designed to help you improve reliability, increase productivity and throughput, support and enhance your workforce, and prevent costly downtime. With repair services, remote support, and training options, we're here to help you stay up and running.

WHY

Werner knows how important it is to keep your business up and running. Equipment failures, breakdowns, gaps in workforce training, and safety concerns can cost you time, money and unsatisfied customers.

Most companies significantly underestimate their true cost of downtime, and over 80% of companies are unable to calculate their true cost of downtime.*

UPTIME PLANT SERVICES



WE WERNER ELECTRIC

<p>COTTAGE GROVE 7450 95th Street S Cottage Grove, MN 55016 800-769-3701 toll free 651-458-3701 local</p>	<p>DULUTH* 4531 West 1st Street Duluth, MN 55807 <i>-Opening in 2020-</i></p>	<p>EAU CLAIRE 1338 N Hastings Way Eau Claire, WI 54703 800-769-3704 toll free 715-835-5176 local</p>	<p>LA CROSSE 3120 Berlin Drive La Crosse, WI 54601 877-855-3654 toll free 608-790-9950 local</p>
<p>MANKATO 101 Mohr Drive Mankato, MN 56001 800-769-3702 toll free 507-388-6245 local</p>	<p>OWATONNA 1000 24th Avenue NW Owatonna, MN 55060 800-769-3707 toll free 507-455-1670 local</p>	<p>ROCHESTER 3919 Hwy 14 West Rochester, MN 55901 800-769-3703 toll free 507-288-3061 local</p>	<p>ST. CLOUD 2900 First Street S St. Cloud, MN 56301 800-769-3705 toll free 320-253-5440 local</p>

**Rockwell Automation products & services are not available in the Duluth market*

***What is the True Downtime Cost (TDC)" Industrial Business Network 2017*

LOCATIONS





REMOTE SUPPORT

Our team of automation experts and our Technical Support Center are here to help, but what if the problem is outside of business hours or needs more attention?

Rockwell Automation's TechConnectSM offers scaled coverage to meet your needs. Whether it is to quickly resolve production issues, improve training, or streamline software updates, TechConnectSM can provide the knowledge and support you need to address some of your top challenges.



REMANUFACTURING & REPAIR SERVICES

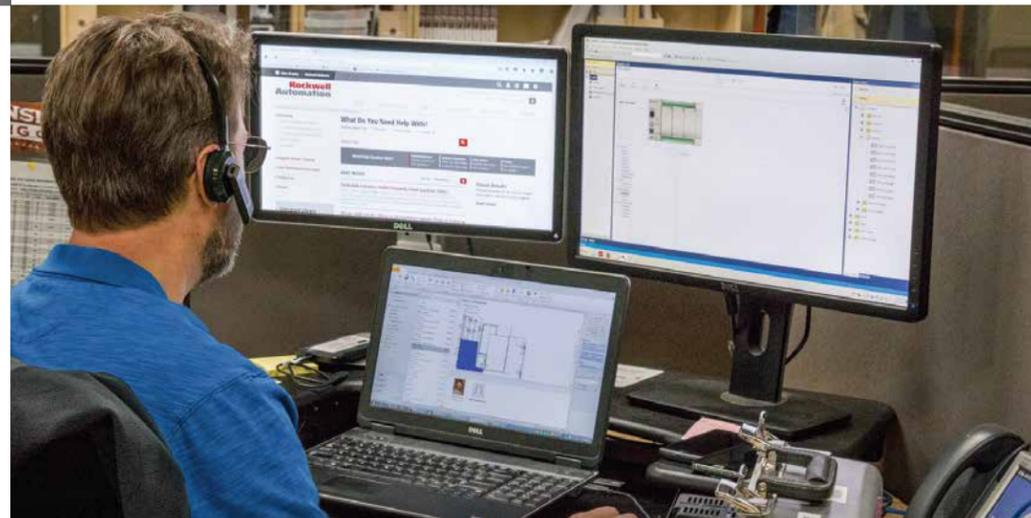
Quality repairs are crucial to the long-term health and viability of your automation equipment – and ultimately, your productivity level.

As your trusted partner for electrical and mechanical repairs, Werner Electric can meet your needs quickly and conveniently.

Werner Electric is partnered with Rockwell Automation to provide you with comprehensive repair services for over 200,000 items from more than 7,000 manufacturers. Made by anyone, repaired by Rockwell Automation.

Benefits of Repair Services

- Savings - Decrease service costs by using OEM-specified components (when available).
- Faster Recovery - Minimize downtime by getting parts back into your operations or onto your shelf as a critical spare.
- Extend Product Lifespan - Repair obsolete or hard-to-find replacement products for increased dependability.
- Repair Avoidance - Component level cleaning disinfects the unit, improves functionality and mean time between repairs.
- Quality - Repaired equipment is protected by a 12-month warranty covering the entire unit, not just the repaired components.



- **Self-Assist** - Self-assist includes access to the Rockwell Automation Knowledgebase where you can find technical support documents to help you troubleshoot and solve your problem. You'll also be able to submit questions via email.
- **Product Support** - If you need a little more assistance, the product support option includes everything you get with the self-assist option, but also provides real-time, product-level phone support and remote-desktop troubleshooting.
- **Application Support** - Real time application level support includes a designated support team and phone number for you to utilize as needed. Having access to a support team that knows your equipment and programming enables you to get up and running quicker.

TRAINING

Preventing downtime isn't just about equipment – it's also about having your staff trained to identify, address, and prevent problems in the first place.

We offer a wide range of training options both in person and online. We can work with you to identify the right training options for you. Training sessions are available for hardware platforms, software platforms, and electrical/mechanical skills.

- E-learning
- Classroom Training
- Personalized Training

